

### INDEPENDENT AUDITOR'S REPORT ON SPECIAL PURPOSE STANDALONE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

To the Members of Fusion BPO Services Ltd, Canada Report on the Audit of the Special Purpose Financial Statements

### **Opinion**

We have audited the accompanying Special purpose standalone financial statements of Fusion BPO Services Ltd, Canada ("the Company"), which comprise the Special Purpose Balance Sheet as at March 31, 2023, Special Purpose Standalone Statement of Profit and Loss (including Other Comprehensive Income), Special Purpose Standalone Statement of Changes in Equity and Special Purpose Standalone Statement of Cash Flows for the year then ended, and notes to the Special Purpose Standalone financial statements, including a summary of significant accounting policies and other explanatory information.

In our opinion, and to the best of our information and according to the explanations given to us, the accompanying Special Purpose Standalone Financial Statements of the Company for the year ended March 31, 2023 are prepared in all material respects, in accordance with the note 2.1 on basis of accounting.

## **Basis for Opinion**

We conducted our audit in accordance with the Standards on Auditing ("SAs") specified under section 143(10) of the Companies Act, 2013. Our responsibilities under those Standards are further described in the Auditor's Responsibilities for the Audit of the Special Purpose Financial Statements section of our report. We are independent of the Company in accordance with the Code of Ethics issued by the Institute of Chartered Accountants of India together with the ethical requirements that are relevant to our audit of the financial statements, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the Code of Ethics.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### Emphasis of matter-Basis of Accounting and Restriction on Distribution and Use

We draw attention to Note 2.1 to the Special Purpose Standalone Financial Statements which describe the purpose and basis of its accounting. These Special Purpose Standalone Financial Statements have been prepared by the management of the Company solely for the purpose of preparation of the restated financial information of the Company for the year ended 31 March 2023 to be included in the Draft Red Herring Prospectus ("DRHP"), Red Herring Prospectus ("RHP") and Prospectus (collectively referred to as "Offer Documents") to be filed by the Company with the Securities and Exchange Board of India ('SEBI'), National Stock Exchange of India Limited and BSE Limited, Registrar of Companies, as applicable, in connection with the proposed Initial Public Offering of equity shares ('IPO') of the Company, as per the requirements of Section 26 of Part I of Chapter III of the Companies Act, 2013, the Securities and Exchange Board of India (Issue of Capital and Disclosure Requirements) Regulations, 2018, as amended from time to time ("SEBI ICDR Regulations"), e-mail dated 28 October 2021 from Securities and Exchange Board of India (SEBI) to Association of Investment Bankers of India ('SEBI Communication') and the Guidance Note on Reports in Company Prospectus (Revised 2019) ("the Guidance Note") issued by the Institute of Chartered Accountants of India ('ICAI'). As a result, these Special Purpose Standalone Financial Statements may not be suitable for any other purpose.

Our report is intended solely for the purpose specified above. This should not be distributed to or used by other parties. M S K C & Associates LLP (formerly known as M S K C & Associates) shall not be liable to the Company or to any other concerned for any claims, liabilities or expenses relating to this assignment. Accordingly, we do not accept or assume any liability or any duty of care for any other purpose or to any other person to whom this report is shown or into whose hands it may come without our prior consent in writing.

Our opinion is not modified in respect of the above matter.

### **Key Audit Matters**

In accordance with SA 701, we have determined that there are no key audit matters to communicate in our report as the Company is an unlisted entity.

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Head office: Metcalfe Tower, 1st Floor, 56 Metcalfe Street Kolkata - 700013 

GSTIN: 19ABMFA9477G1ZS

Branches: Hyderabad, Guwahati and Vijayawada

# Responsibilities of Management and Those charged with Governance for the Special Purpose Standalone Financial Statements

Management is responsible for the preparation and fair presentation of the special purpose financial statements in accordance with the basis of accounting described in Note 2.1, and for such internal control as management determines is necessary to enable the preparation of special purpose financial statements that are free from material misstatement, whether due to fraud or error.

The Board of Directors of the company is responsible for overseeing the financial reporting process.

# Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the special purpose financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. The scope of the audit includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

### Other Matter

The Company has prepared a separate set of Financial Statements for the year ended 31 March 2023 in accordance with the Accounting Standards notified under Section 133 of the Act, read together with the Companies (Accounting Standards) Rules, 2021 and other accounting principles generally accepted in India, were audited by us and whose report dated 26<sup>th</sup> March 2025 expressed an unmodified opinion.

These Special Purpose Standalone Financial Statements for the year ended 31 March 2023 has been prepared by the management of the Company in accordance with the basis stated in Note 2.1 to the Special Purpose Standalone Financial Statements and approved by the Board of Directors of the Company solely for the purpose of preparation of Restated Consolidated Financial Information to be included in the Offer Documents in connection with the proposed initial public offering of equity shares of the Company. Accordingly, the management has not presented the corresponding comparative figures in these Special Purpose Standalone Financial Statements.

### Report on Other Legal and Regulatory Requirements

Since the Company is incorporated outside India, this report does not include reporting on matters specified under the Companies Act, 2013. However, we have considered applicable provisions relevant to the DRHP and SEBI (ICDR) Regulations, 2018 as amended.

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For AGARWAL LODHA & Co

**Chartered Accountants** 

ICAI Firm Registration No. 330395E

(Vikram Agarwal)

Membership No. 303354

UDIN: 25303354BMLBTV6305 Place of Signature: Kolkata

Date: 26/03/2025

### Fusion BPO Services Ltd, Canada Special purpose statement of financial position as at 31 March 2023 (All amount are in INR Lakhs, unless otherwise stated)

Particulars		Notes	As at 31 March 2023
Assets			
Non-current assets			
Property, plant and equipment		5	889.75
ROU Assets		6(a)	267.44
Other intangible assets		7	83.09
Financial assets			
Investment		8	7,562.93
Loans			
Other financial assets		9	13.85
Non-current Tax Assets			11 TI
Other non-current assets		10	54.27
Total non-current assets			8,871.33
Current assets	7		
Financial assets			
Trade receivables		11	3,355.17
Cash and cash equivalents		12	597.13
Other current assets	V.,	13	133.28
Total current assets			4,085.58
Total Assets			12,956.91
Equity and Liabilities Equity Equity share capital		14	90.81
Other equity		15	392.67
Total equity			483.48
Liabilities Non-current liabilities Financial liabilities		2	*
Borrowings		16	5,150.49
Lease Liability		6(b)	152.59
Total non-current liabilities		O(D)	5,303.08
Current liabilities			3,303.00
Financial liabilities			
Borrowings	-	16	1,154.53
Lease Liability			121.25
		6(b)	
Trade payables		17	5,332.42
Other current liabilities	=	18	562.15
Current tax liability Total current liabilities		19	
Total liabilities Total liabilities			7,170.35
			12,473.43
Total Equity and Liabilities The accompanying notes are an integra			12,956.91

The accompanying notes are an integral part of the standalone financial statements

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Kolkata

\*Chartered Account

As per our report of even date For Agarwal Lodha & Co Chartered Accountants Firm's Registration No: 330395E

For and on behalf of the Board of Directors of Fusion BPO Services Ltd, Canada

Vikram Agarwal Partner

Membership No: 303354 UDIN:25303354BMLBTV6305

Place: Kolkata Date: 26/03/2025

Director

Pankaj Dhanuka Kishore Saraogi

Director

# Fusion BPO Services Ltd, Canada Special purpose statement of Profit and Loss for the year ended 31 March 2023 (All amount are in INR Lakhs, unless otherwise stated)

Particulars	Notes	For the year ended 31 March 2023
Income		
Revenue from operations	20	27,882.97
Other Income	21	65.33
Total Income		27,948.30
Expenses		
Employee benefits expenses	22	2,429.18
Finance costs	23	198.40
Depreciation and amortisation expense	24	1,243.10
Other expenses	25	26,032.90
Total expenses		29,903.57
Profit before tax		(1,955.27)
Income tax expense		
Current tax		-
Total tax expense		1-3
Profit for the year		(1,955.27)
Items that will be reclassified subsequently to profit or loss  Foreign currency translation reserve	15	2.22
Other comprehensive income for the year, net of tax		2.22
Total comprehensive income for the year		(1,953.05)

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The accompanying notes are an integral part of the standalone financial statements

As per our report of even date For Agarwal Lodha & Co **Chartered Accountants** 

Firm's Registration No: 330395E

Vikram Agarwal

Partner

Membership No: 303354 UDIN: 25303354BMLBTV6305

Place: Kolkata Date: 26/03/2024 For and on behalf of the Board of Directors of Fusion BPO Services Ltd, Canada

Pankaj Dhanuka

Director

Director

Fusion BPO Services Ltd, Canada Special Purpose Statement of Cash Flows for the year ended 31 March 2023 (All amount are in INR Lakhs, unless otherwise stated)

Particulars	For the year ended 31 March 2023
Cash flow from operating activities	31 mar CH 2023
Profit before tax	(1,955.2
Adjustments for:	
Depreciation and amortisation expense	1,243.1
Finance costs	198.4
Interest income on:	170.4
- Bank deposits	(0.0
- Income tax refund	(0.0)
- Loan to related parties	
	•
Gain on sale of property, plant and equipment (net)	
Provision for credit allowances on trade receivables	32.4
Bad debts written off	
Operating profit before working capital changes	(481.3
Changes in operating assets and liabilities	
Adjustments for (increase) / decrease in operating assets	
Trade receivables	CC4 7
Other financial assets	551.7
	(2.0
Other current assets	(125.4)
Adjustments for increase / (decrease) in operating liabilities	
Trade payables	540.2
Other financial liabilities	(113.4
Other liabilities	(59.9
Cash generated from operations	309.68
Income tax paid (net)	(123.99
Net cash flows generated from operating activities (A)	185.69
Cash flows from investing activities	
Purchase of property, plant & equipment and other intangible assets (including intangible assets	(86.29
under development, capital work-in-progress, capital advances and capital creditors)	
Proceeds from Investment	40.6
Foreign Currency Translation Reserve	2.22
Loan given (net)	154.61
Interest received	
Net cash flows used in investing activities (B)	111.14
Cash flow from financing activities	
Dividend paid	
Proceeds from long-term borrowings	
Repayment of long-term borrowings	
Proceeds from short-term borrowings (net)	(688.75
Payment of lease obligations	(30011)
Interest paid	(198.40
Net cash flows (used in) / generated from financing activities (C)	(887.14
	(00).11
Net (decrease) / increase in cash and cash equivalents (A+B+C)	(590.31
Cash and cash equivalents at the beginning of the year	1,187.44
Cash and cash equivalents at the end of the year	597.13
Cash and cash equivalents comprises: (Refer note 17)	
	For the year ended
O-L	31 March 2023
Balances with banks	
- in current accounts	597.13
Balances as per Statement of Cash Flows	597.13
Note:	
(i) The above Statement of Cash Flows has been prepared under the indirect method as set out in Indian	Accounting Standard 7
(IND AS 7), "Statement of Cash Flows" notified under Section 133 of the Companies Act 2013.	
(ii) Reconciliation between the opening and closing balances in the balance sheet for liabilities arising fro	m financing activities:
	Facility
Particulars	For the year ended
Particulars	31 March 2023
Opening balance	7,381.08
Cash flows:	
Proceeds from long-term borrowings	
Repayment of long-term borrowings	
Repayment of short-term borrowings (net)	(688.75
Payment on leases	(129.47

Repayment of short-term borrow Payment on leases Non cash flows : Additions to lease liabilities Translation Exchange Difference Interest expenses on leases Closing balance

The accompanying notes are an integral part of the standalone financial statements As per our report of even date

For Agarwal Lodha & Co
Chartered Accountants
Firm's Registration No: 330395

Vikram Agarwal
Partner
Membership Nol303354

UDIN:25303354BMLBTV6305

Place: Kolkata
Date: 26/03/2024 \*Chartered Accounted

(129.47)

0.86 15.14 6,578.86

Pankaj Dhanuka Director

Kishore Sar Director

# Fusion BPO Services Ltd, Canada Notes to the special purpose financial statements (All amount are in INR Lakhs, unless otherwise stated)

### 20 Revenue from operations

Particulars	For the year ended 31 March 2023
Sale of services	
Income from business process management services	27,882.97
Total	27,882.97

### 21 Other Income

Particulars	For the year ended 31 March 2023
Interest Income - Bank deposits	0.00
Interest on Security Deposits	0.60
Interest Income - Related party	
Provision for credit allowances (Income)	32.44
Miscellaneous income	8.80
Foreign exchange fluctuation gain	23.48
Total	65.33

# 22 Employee benefits expense

Particulars	For the year ended 31 March 2023
Salaries, wages and bonus	2,429.18
Staff welfare expenses	
Total	2,429.18

Note: Being a foreign company the obligation for payment of Providend Fund and Gratuity as per Indian Acts are not applicable hence the

# 23 Finance costs

Particulars	For the year ended 31 March 2023
Interest on term loan bank	183.28
Other borrowing costs	
Interest expenses on lease liability	15.12
Total	198.40

# 24 Depreciation and amortisation expense

Particulars	For the year ended 31 March 2023
Depreciation on property, plant and equipment (Refer note 5)	202.71
Amortisation on intangible assets (Refer note 7)	917.63
Depreciation on right-of-use asset (Refer note 6)	122.76
Total	1,243.10

# 25 Other expenses

Particulars	For the year ended 31 March 2023
Outsourcing Expenses	24,367.59
Bank charges	24.33
Telephone and internet charges	687.81
Legal and professional fees	619.35
Insurance	91.35
Office Supplies & Maintenance	20.90
Sales and marketing	194.53
Miscellaneous expenses	27.03
Total	26,032.90

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Fusion SPO Services Ltd, Canada Summary of material accounting policies and other explanatory information for the year ended 31 March 2023 (All amounts in IRI, unless otherwise stated)

Corporate information
Fusion 890 Services Ltd, Canada "The Company" is incorporated under the provision of the Companies Act, 1936 in the year 2004 with its headquarter
Kollada, Inicia. The Company is engaged in providing business process management services with a global presence. The Company has client base
countries including US, Canada and UK.

On 26 June 2024, the Company changed its name from Xplore-Tech Services Private Limited to Fus financial statements should be interpreted as referring to the new name.

Financial statements should be interpreted as referring to the new name.

The Board of Director of Fusion CE Private Limited (fremerly sooms as Xpone-tech Services Private Limited), at its meeting held on April 20, 2023, had considere and approved the energy of its shotly owned suboidary. Competent Synergies Private Limited ("CSP") lengaged in business process autocuring, isomology process outsourcing, developed process outsourcing and general process software control of the Schemer'.

The Scheme received approval from the Regional Director (in-Charge) Eart Region, Subtata, through an order dated February 01, 2024 with an appointed date for the energies Pole again 1, 2023. In accordance with Ind & 3012: "Basenies Controllations", for common control transactions, the merger has been accounted for using the pooling of interest method. As a result, the comparative figures for the previous year have been rectated to include the impact of the merger. The difference between the rest Identifiable asubst accorded and the contrideration paid purpose from the impact in the impact of the merger has been recognised as an adjustment to retained earning and excess if any to Capital Receive Account in the special purpose francial statements.

Particulars	Net Asset Accuired	Consideration Paid	Ajustment to Retained Earning	Capital Reserve (if any)
Competent Synergies Private Limited				

# 2 Material accounting policies 2.1 Basis of preparation

(a) Statement of Compilance with Indian Accounting Standards (Ind AS) These special purpose inancial statements have been prepared in accordance with the Indian Accounting Standards ("Ind AS") as notified by Ministry of Corporate Affairs ("Ixd") under Section 133 of the Companies Act, 2013 ("Act") need with the Companies (Indian Accounting Standards) Rules, 2015, as amended and other relevant provisions of the Act.

The special purpor financial statements up to year ended 31 March 2023 were prepared in accordance with the accounting standards notified under the Section 13.3 of the Act, read together with paragraph 7 of the Companies (Accounts) Rules, 2014 (Indian GAMF or "Previous GAMF"). These special purpose financial statements for the year ended 31 March 2024 are the first set of financial statements prepared in accordance with Ind A5. The date of transition to Ind A5 is 01 April 2022 (hereinalter referred to as the 'transition date').

April 2012 (Internative reterred to as the Transcision date").

The special purpole financial statements for the year ended 31 March 2023 and the opening Balance Sheet as at 01 April 2022 have been restated in accordance with Ind A5 for comparative information. Reconciliations and explanations of the effect of the transition from Previous GAAP to Ind A5 on the Balance Sheet, Satement of Provided in Alots 61, The Accounting positives have been consistently applied to all the years presented except where a newly issued accounting standard or similar schading fromprise a change in the accounting positive thereof in use.

The Guidance Note on Division II - Schedule III to the Companies Act. 2013 issued by the institute of Chartered Accountants of India ("ICAI") has been followed in so far.

(b) Sails of measurement
These special purpose financial statements have been prepared on accrual basis and under historical cost convention, except for the following:

- Certain Financial assets and liabilities measured at fair value forfier accounting policy on financial instruments) instruments of the construments and the construments are set or pack to set an asset or pack to transfer a liability in an orderly transaction between market participants at the measurement date.

The Company has constructly applied the following accounting policies throughout the periods presented in these financial statements.

(Current versus non-current classification.

The Company presents assets and liabilities in the basince there based on current/ non-current classification. An asset is treated as current when it is:

- Expected to be resiliated in treated to be suid or consumed in normal operating cycle

- Hone is not be resiliated within twelve months after the reporting period, or

- Cash or cash equivalent class restricted from being exchanged or used to settle a liability for at least twelve months after the reporting period all which assets are crimitally as non-current.

- All it is expected to be wittled in normal operating cycle

- It is reformantly for the purpose of tracing

- It is due to be settled in normal operating cycle

- Ther is no unconditions light to defer the settlement of the liability for at least twelve months after the reporting period on the terms of the liability and could, at the option of the counterparty, result in its settlement by the issue of equity instruments do not affect its classification. The Company classified all their liabilities are countered as non-current.

Deferred tax assets and liabilities are classified as non-current in the settlement of the liabilities. The Company has identified twelve months at the operating cycle.

(Presentation

Use of estimates
The preparation of financial statements in conformity with Ind AS requires the Management to make estimate and assumptions that affect the reported amount of revenue and expenses for the year and disclosures of contingent liabilities as at the Balance Steet date,
The estimates and assumptions used in the accompanying financial statements are based upon the Management; evaluation of the relevant facts and circumstances as at the date of financial statements. Actual results could differ from these estimates. Estimates and underlying assumptions are reviewed on a periodic basis.

Revisions to accounting estimates, if any, are recognized in the year in which the estimates are revised and in any future years affected. Refer Note 3 for details on estimates and sydgments.

### (g) Operating Cycle

Operating cycle is the time between the acquisition of assets for processing and their realizations cash or cash equivalents. The Company has ascertain edits operating cycle being a portion of 12 months for the purpose of classification of assets and liabilities into current and non-current. Accordingly ,current assets do not include itemsets within are not executed to be realised within 12 months and current liabilities donot include items where the Company does not have an unconditional right to defen etitience to eyon'd a person of 12 months, the period of 12 months being reclaimed from the reporting date.

Recent accounting pronouncements

Ministry of Corporate Affairs ("MLC") notifies new standards or amendments to the existing standards under Companies

IndianAccountingStandards (MulessassusedFromtimerotime.As at 31 March 2024, MCA has not notified any new standards or amendapplicable to the Company.



2.2 Summary of material accounting policies

### (a) Property, plant, and equipment

Property, plant and equipment, are stated at historical cost of acquisition or construction less accumulated depreciation and impairment losses, if any. The cost property, plant and equipment comprises its purchase price net of any discounts are rebates, any import duties and other taxes indeer than those subsequent recovered from the tax authorities), any directly attributable expenditure on making the saste ready for its interested use.

Science, costs are included in the start's currying amount or receptions as a spearate asset, as appropriate, only when it is probable that future occessive bonelits associated with the lean will fine to the Company and the cost of the item can be measured reliably. The carrying amount of any component accounted for as apparate asset to developeded when replaced, all other repairs and maintenance of revenue nature are charged to Sciences of Protes and Loss during the

Property, plant and equipment are betted for impairment whenever events or changes in circumstances indicate that an asset may be impaired. If an impairment loos is determined, the remaining each life of the asset as also adulect to adjustment. If the reasons for previously recognised impairment loses are reversed and recognised in income. Such reversal shall not cause the carrying amount to exceed the amount that would have resulted and on incoming tables rotated income.

Property, plant and equipment not ready for the intended use on the date of Balance Sheet are disclosed as "Capital work-in-progress". Such items are classified to the appropriate category of Property, plant and equipment when completed and ready for intended use. Advances given towards acquisition/construction of Property plant and equipment intended as a property plant and appropriate plant plant

On transition to Ind A5, the Company has elected to continue with the carrying value of all of its property, plant and equipment recognized as at 1 April 2022

### Depreciation method, estimated useful lives and residual value

Depreciation is provided for property, plant and equipment on a straight-line basis so as to expense the cost less residual value over their estimated useful lives as prescribed in Schoolule II of the Companies Act, 2013. The estimated useful lives and residual values are reviewed at the end of each reporting period, with the effect of any change insettings are represented for one a property in basis.

Depreciation on sale/dispotal of property plant and equipment is provided up to the date preceding the date of sale/dispotal as the case may be. Gains and issues on disposals are determined by comparing the sale proceeds with carrying amount and accordingly recorded in the Statement of Profit and Loss during the reporting were in which they are solid disposal.

The estimated useful lives are as mentioned below

Asset	Useful life	
Computer	3-6	
Furniture and fixtures	10	
Office equipment	5	
Server	3-6	
Plant and equipment	15	
Leasehold improvement	3	
Vehicle	8	
Electrical installations	10	

### (b) Intaneible asse

Intangible assets acquired separately are measured on initial recognition at cost. Following initial recognition, intangible assets are carried at cost less any accumulated amortisation and accumulated impairment losses. The useful tives of all the intangible assets of the Company are assessed as finite.

On transition to Ind A5, the Company has elected to continue with the carrying value of all of its intangible assets recognised as at 1 April 2022 measured as per the Indian GABP and use that carrying value as the deemed not of the intangible assets.

Particulars	Useful life
Computer Software	3 years

Strategible assets with finite lives are amortised over the useful economic life and assessed for impairment whenever there is an incidation that the intangible asset may be impaired. The amortisation period and the amortisation method for an intangible asset with a finite useful, till are reviewed at lets et at the end of excited period. The amortisation reported on intangible assets with finite lives is recognised in the statement of profit and loss unless such expenditure forms part of carrying value of another asset.

An intangible asset is derecognised upon disposal (i.e., at the date the recipient obtains control) or when no future economic benefits are expected from its use of disposal. Any gain or loss artising upon developpition of the asset (calculated as the difference between the net disposal proceeds and the carrying amount of the asset (calculated as the difference between the net disposal proceeds and the carrying amount of the asset (calculated as the difference between the net disposal proceeds and the carrying amount of the asset (calculated as the difference between the net disposal proceeds and the carrying amount of the asset (calculated as the difference between the net disposal proceeds and the carrying amount of the asset (calculated as the date).



# 2.2 Summary of material accounting policies (cont'd) (c) Leases



Current investments are carried in the financial statements at lower of cost and fair value determined on an individual investment basis. Long-ter carried at cost. However, provision for diminution in value is made to recognize a decline other than temporary in the value of the investments.

### Financial assets

b) Other financial assets: For recognition of impairment loss on financial assets and risk eropours, the Company determines that whether there has been a significant increase in the credit risk since initial exception. If credit risk has not increased significantly, 12-month ECL is used to provide for impairment loss. However, if credit risk has increased significantly, tifetime ECL is used. If in subsequent years, credit quality of the instrument improves such that there is no longer a significant increase in credit risk since initial recognition, then the entity reverts to recogniting impairment loss allowance based on 12 month ECL.

Lifetime ECL is the expected credit ions resulting from all possible default events over the expected life of a financial instrument. The 12 month ECL is a portion of the lifetime ECL which results from default events that are possible within 12 months after year end.

ECL is the difference between all contractual cash flows that are due to the Company in accordance with the contract and all cash flows that the entity expects to receive (i.e. all shortalist), discounted at the original effective interest rate (IRL), when estimating the cash flows, an entity is required to consider all contractual terms of the financial instrument (including prepayment, extension etc.) over the expected life of the financial instrument. However, in rare cases when the expected life of the financial instrument cannot be estimated reliably, then the entity is required to use the remaining contractual term of the financial instrument.



asset. The Company's ordinary shares are classified as equity instruments.

Pair value measurement

A number of assets and lisbilities included in the Company's financial statements require measurement at, and/or disciosure of, fair value.

Pair value in the price that would be received to self an asset or paid to transfer a liability in an orderly transaction between measurements because many measurements between that the transaction to self the sate of the transaction of the state of the presentation to the three states of the state of the sta

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o) Employee benefits
(i) Short-term employee benefits
Liabilities for vages and sslaries, including non-monetary benefits that are expected to be settled wholly within 12 months after the end of the year in which the employees recent the related eventure are recognized in respect of employees' services up to the end of the year and are measured at the amounts expected to be paid when the liabilities are settled. The liabilities are presented as current employee benefit obligations in the balance sheet.



Borrowing costs that are directly attributable to the acquisition, construction or production of an asset that takes a substantial period of time to get re intended use are capitalized. All other borrowing costs are recognised as expenditure in the period in which they are incurred.

reassessment may result to carrier or an organism of the committee of the

Provisions
Provisions are recognised in the period when it becomes probable that there will be a future outflow of funds resulting from past operations or events that can reasonably be estimated. The timing of recognition requires application of judgement to existing facts and circumstances which may be subject to change. The littigations and calims to which the Company is exposed are assessed by management and in certain cases with the support of external specialized lawyers.



the amounts represent the minimum and the control of the control o

3.1 Changes in accounting policy and disclosures
The Brinstey of Corporate Affairs has notified Companies (Indian Accounting Standards) Amendment Rules, 2022 dated 11 March 2023 to amend the following lod AS-which are effective for annual periods beginning on or after 1 April 2023. The Company has applied those amendments of the first-time in these special purpose financial statements.
(a) Disclosure of Accounting Policies - Amendment to Ind AS 1 Presentation of financial statements
The amendments am to the period accounting policy disclosures that are more useful by replacing the requirement for entities to disclose their 'significant' accounting policies with a requirement to disclose their 'material' accounting policie and adding guidance on how entitles apply the concept of materiality in making decisions about accounting logicity disclosures.
The amendments have had an impact on the disclosures of accounting policies, but not on the measurement, recognition or presentation of any items in the financial statements.

First-time adoption of Ind-AS
These special purpose financial statements are the first set of Ind AS financial statements prepared by the Company, Accordingly, the Company has prepared
financial statements which comply with Ind AS applicable for year ending on 31 March 2024, together with the comparative year data as at and for the year ended
31 March 2023, as described in the material accounting policies. In preparing these financial statements, the Company's opening balance sheet was prepared as at
1 Apra 2022, Jensing the Company's factorized year of translation to the AS.

Exemptions availed on first time adoption of Ind AS Ind AS 101, First-time Adoption of Indian Accounting Standards, allows first-time adopters certain exemptions and certain optional exceptive retrospective application of certain requirements under Ind AS. The Company has accordingly applied the following exemptions.

(b) Derecognition of financial assets and financial liabilities inc AS 101 requires a first time adopter to apply the derecognition provisions of ind AS 109 prospectively for transactions occurring on or after the date of transactions countring on or after the dear of transactions countring or after date of transactions occurring on or after the date of transactions occurring on or after date of transaction to liad AS.
(c) Classification and measurement of financial assets Incl AS 101 requires an entity to assets classification and measurement of financial assets on the basis of facts and circumstances that exist on the date of transition to list AS. Accordingly, the Company has applied the above requirement prospectively.



Fusion BPO Services Ltd, Canada Notes forming part of the financial statements for the year ended 31 March 2023 (All amount are in INR Lakhs, unless otherwise stated)

5 Property, plant and equipment

Particulars	Leasehold Equipments	Computers & Server	Furniture and fixtures	Vehicles	Total Tangibles
Gross carrying amount (deemed cost)					
Balance as at 1 April 2022 (Refer Note (d) below)	84.32	895.32	28.73	0.05	1,008.42
Acquisitions through Business Combination	- 1				
Additions	5.31	78.68	-		83.99
Disposals/ Adjustments	- 1				
Translation exchange difference	0.23	1.20	0.07	0.00	1.50
Balance as at 31 March 2023	89.86	975.20	28.81	0.05	1,093.91
Accumulated depreciation					
Balance as at 1 April 2022	e-Alberta			-	
Depreciation charge during the year	14.81	182.28	5.61	0.02	202.71
Disposals/ Adjustments					
Translation exchange difference	0.02	1.43	0.01	0.00	1.45
Balance as at 31 March 2023	14.83	183.71	5.62	0.02	204.17
Net carrying amount as at 31 March 2023	75.03	791.49	23.19	0.03	889.75

On transition to Ind AS (i.e. 1 April 2022), the Group had elected to continue with the net carrying value of all property, plant and equipment measured as per the Previous GAAP and colored value as the deemed cost of property, plant and equipment.



### Fusion BPO Services Ltd, Canada

Notes forming part of the financial statements for the year ended 31 March 2023 (All amount are in INR Lakhs, unless otherwise stated)

### 6(a) Right to use and Lease Liabilities

The Company has leasing arrangements for a number of properties in the jurisdictions from which it operates. In some jurisdictions it is customary for lease contracts to provide for payments to increase each year by inflation and in others to be reset periodically to market rental rates. In some jurisdictions, for property leases the periodic rent is fixed over the lease term. These leases have terms ranging from two to ten years. The Company applies the recognition exemptions relating to short-term leases and lease of low-value assets for these leases.

### (a) Right-of-use asset

Particulars	Buildings
Gross carrying amount	
Balance as at 1 April 2022	
On adoption of Ind AS 116	389.34
Acquisition through Business Combination	
Disposal	
Translation exchange difference	1.01
Balance as at 31 March 2023	390.35
Acquisition through Business Combination	
Balance as at 1 April 2022	
Charge for the year	122.76
Disposal	
Translation exchange difference	0.16
Balance as at 31 March 2023	122.91
(b) Lease liabilities	

### As at **Particulars** 31 March 2023 Balance of lease liabilities at the beginning of the year On adoption of Ind AS 116 387.32 Add: Additions during the year (including business combinations) 15.14 Add: Interest on lease liabilities Less: Lease payments 129.47 Add: Translation difference 0.86 273.84 Balance of lease liabilities at the end of the year 121.25 Current portion of lease liabilities Non-current portion of lease liabilities 152.59

Maturity analysis of lease liabilities is disclosed in Note 42.

# (c) Amounts recognised in the statement of profit and loss

The Statement of profit or loss shows the following amounts relating to leases:

Particulars	For the year ended 31 March 2023
Interest expense (included in finance costs)	15.14
Depreciation charge on right-of-use assets	122.76
Expense relating to short-term leases variable, payment not included in lease liabilities	10/10/2

### (d) Amounts recognised in the Statement of cash flows

The statement of cash flows show the following amounts relating to leases:

Particulars	For the year
Payment of lease liabilities	133.18



8	investment	
0	mve2mem	

Particulars	As at 31 March 2023
Investment in Subsidiaries at cost (Unquoted)	
150,100 shares (31 March 2023: 150,100 shares; 1 April 2022: 150,100 shares) Fusion BPO Services Limited (Face Value CAD \$ 1	
each) Common Stock, no par value	
CMG	97.33
Ameridial	5,047.40
Fusion Morocco	2,418.21
Total	7,562.93

# 9 Other non current financial assets

Particulars	As at 31 March 2023
Unsecured, considered good	
Security deposits (Refer note (a) below)	13.85
Total	13.85

# 10 Other non current assets

	As at
Particulars	31 March 2023
Prepaid expenses	54.27
Total	54.27

# 11 Trade receivables

Particulars	As at 31 March 2023
Trade receivables considered good - unsecured	3,527.68
Trade receivables - credit impaired	16.66
Less: Allowance for expected credit loss	(189.17
Total	3,355.17
Further classified as:	
Receivable from related parties	334.37
Receivable from others (net)	3,020.79
Total	3,355.17

	Current						
31 March 2023		Outstanding for following periods from due date of invoice					
31 March 2023		Unbilled dues	Less than 6 months	6 months - 1 year	1-2 years	More than 3 years	Total
Undisputed trade receivables							2 1918
- considered good		1,486.95	1,862.37	5.85	-	-	3,355.17
- which have significant increase in credit risk		-	-	-	-		•
- credit impaired			16.02	0.64	-		16.66
Disputed trade receivables				-	-	-	
- considered good			172.51	- 1		-	172.51
- which have significant increase in credit risk	•		-	-		-	
- credit impaired						-	
Subtotal	•	1,486.95	2,050.90	6.49	-		3,544.34
Less: Allowance for expected credit loss			188.53	0.64	V		189.17
Total	-	1,486.95	1,862.37	5.85	-	-	3,355.17

# 12 Cash and cash equivalents

Particulars	As at 31 March 2023
Balances with banks	
In current accounts	597.13
Deposits with maturity of less than 3 months	
Cash on hand	
Total	597.13

### 13 Other current assets

Particulars	As at 31 March 2023
Advance to vendors	•
Advance to Employees	
Prepaid expenses	78.90
Unbilled revenue	*
Other current asset	(#C
Balances with government authorities	54.38
Total	133.28



### Ameridial Inc.

Notes forming part of the financial statements for the year ended 31 March 2023 (All amount are in INR Lakhs, unless otherwise stated)

### 7 Other intangible assets

Particulars	Computer software	Customer List	Total
Gross carrying amount (deemed cost)			# 7.7
Balance as at 1 April 2022 (Refer note (a) below)	806.05	193.27	999.32
Additions	and the second		-
Disposals			
Translation exchange difference	2.09	0.50	2.59
Balance as at 31 March 2023	808.14	193.77	1,001.91
Accumulated amortisation			1.1
Balance as at 1 April 2022 (Refer note (a) below)	- 1		-
Charge during the year	807.09	110.54	917.63
Disposals			
Translation exchange difference	1.05	0.14	1.19
Balance as at 31 March 2023	808.14	110.68	918.82
Net carrying amount as at 31 March 2023		83.09	83.09

### Notes:

(a) The Company has availed the deemed cost exemption as per IND AS 101 in relation to intangible assets as on the date of transition i.e. 1 April 2022 and hence the net block carrying amount under previous GAAP has been considered as the gross block carrying amount on that date. Refer note below for the gross block value and the accumulated amortization as on 01 April 2022:



# Fusion BPO Services Ltd, Canada Notes to the special purpose financial statements (All amount are in INR Lakhs, unless otherwise stated)

### 14 Equity share capital

Particulars	As at 31 March 2023
Authorised share capital	
Equity Shares	
Equity Share Of (31 March 2023: No of share Held-150000) (Common stock, no par value)	90.81
	90.81
Issued, subscribed and paid up	
Equity Shares	
Equity Share Of (31 March 2023: No of share Held-150000) (Common stock, no par value)	90.81
Total	90.81

# (A) Reconciliation of shares outstanding at the beginning and at the end of the year Equity Shares

Particulars	As at 31 March 2023	
	Number of shares	Amount
Outstanding at the beginning of the year	150,100	90.81
Add: Adjusted number of shares on account of sub-division of equity share (Refer note below)	-	
Outstanding at the end of the year	150,100	90.81

# (B) Rights, preferences and restrictions attached:

The Company has only one class of equity shares (Common stock, no par value). Each shareholder is entitled to one vote per share held. The dividend proposed by the Board of Directors is subject to the approval of the shareholders in the ensuing Annual General Meeting.

In the event of liquidation of the Company, the holders of equity shares will be entitled to receive remaining assets of the Company, after distribution of all preferential amounts. The distribution will be in proportion to the number of equity shares held by the shareholders.

# (C) Details of shares held by the holding company, the ultimate holding

Particulars	As at 31 March 2023
Fusion CX Private Limited  1,50,000 equity shares (31 March 2023: 1,50,000 equity shares, 1 April 2022: 1,50,000 equity shares), fully paid up	90.81
	90.81

# (D) Details of shares held by shareholders holding more than 5% of the aggregate shares in the Company Equity Shares:

Name of shareholder	As at 31 Marc	As at 31 March 2023	
Name of Shareholder	No. of shares	% holding	
Fusion CX Private Limited	150,000	99.93%	



# Fusion BPO Services Ltd, Canada Notes to the special purpose financial statements (All amount are in INR Lakhs, unless otherwise stated)

# 15 Other equity

Particulars	As at 31 March 2023
Retained earnings	386.82
Foreign Currency Translation Reserve	5.85
Total	392.67

# (A) Retained earnings

Particulars	As at 31 March 2023
Opening balance	2,342.09
Add: Profit for the year	(1,955.27
Closing balance	386.82

# (B) Foreign Currency Translation Reserve

Particulars	As at
	31 March 2023
Opening balance	3.63
Add: Movement during the year	2.22
Closing Balance	5.85

# Nature and purpose of other reserves

Retained earnings	Retained earnings are the profits that the Company has earned till date, less any transfers to general reserve, dividends or other distributions paid to shareholders. Retained earnings includes re-measurement loss / (gain) on defined benefit plans, net of taxes that will not be reclassified to Consolidated Statement of Profit and Loss. Retained earnings is a free reserve available to the Company.
Foreign currency translation reserve	Exchange differences arising on translation of assets, liabilities, income and expenses of the Company's foreign subsidiaries are recognised in other comprehensive income and accumulated separately in foreign currency translation reserve. The amounts recognised are transferred to the consolidated statement of profit and loss on disposal of the related foreign subsidiaries.

# 16 Borrowings-Non Current

Particulars	As at 31 March 2023
Secured	
Term loan from banks (refer details below)	1,024.54
Total	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
Less: Current maturities of long-term borrowings (included in current borrowings)	(307.37)
Unsecured	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
From related parties	4,433.32
Total	5,150.49

### **Borrowings-Current**

Particulars	As at 31 March 2023
Secured	37.77.41.2020
Short term loan from banks	847.16
Current maturities of long-term borrowings	307.37
Total	1,154.53



### **Nature of Securities**

Operating loan facility & Foreign exchange facility and BCAP facility loan taken from HSBC Bank, balance outstanding amounting to INR 1,825.34 lakhs (31 March 2023: INR 847.16 lakhs; 1 April 2022: Nil) and INR 1018.45 lakhs (31 March 2023: INR 1,024.54 lakhs; 1 April 2022: INR 1,146.42 lakhs ) respectively is secured by Guarantors (i) O'Currance, Inc., (ii) Xplore-Tech Services Private Limited, (iii) Pankaj Dhanuka and (iv) Kishore Saraogi.

# Terms of repayment and interest

Operating loan facility & Foreign exchange facility:
All amounts advanced and outstanding under the Operating Loan Facility shall be repaid on demand by the Bank. Until demand, and subject to the provisions of the Facility Letter, the Borrower may make principal repayments on each Daily Simple SOFR Loan in any amount on a monthly basis and up to four additional times during each fiscal year, and not more frequently, in each case, together with all accrued and unpaid interest in respect of such amounts.

The interest on the outstanding principal balance of all Loans and other credit advanced under the Operating Loan Facility shall, unless otherwise provided, be calculated and payable as per terms secified in sanction letter.

All liabilities of the Bank under Foreign Exchange Contracts shall be paid by the Borrower on demand by the Bank and, unless and until otherwise demanded, such contracts shall be fulfilled by the Borrower as they fall due.

### BCAP facility loan:

All amounts advanced and outstanding under the BCAP Facility (including principal, interest and applicablefees) shall be repaid in full on the earlier of (i) August 20, 2024 & August 20, 2023 and, (ii) the day that precedes the 5th anniversarydate of the Effective Date and (iii) demand for repayment by the Bank. Until such date, the Borrower shall makemonthly principal repayments of CAD 42,230, together with monthly payments of accrued interest calculated atthe applicable rate on the last day of each month, payable on the first Business Day of the following month.

### 17 Trade payables

Particulars	As at 31 March 2023
Total outstanding dues of creditors	5,332.42
Total	5,332.42

Particulars	31-Mar-23				
		date of Invoice			
	Unbilled Dues	Less than 1 year	1-2 years	2-3 years	Total
Undisputed trade payables - Others Disputed trade payables - Others	3.26	5,329.16			5,332.41
Total	3.26	5,329.16	-	-	5,332.41

### 18 Other current liabilities

Particulars	As at 31 March 2023
Statutory dues	24.62
Accrued Payroll	178.85
Advance from Customer	1.67
Contingent consideration	278.28
Security Deposit	61.80
Other current liabilities	16.92
Total	562.15

# 19 Current tax liability

/ BI	As at
Particulars	31 March 2023
Provision for tax (net of advance tax)	•
Total	



# Fusion BPO Services Ltd, Canada Notes to the special purpose financial statements (All amount are in INR Lakhs, unless otherwise stated)

# 16 Earning per share

Particulars	For the year ended 31 March 2023
Profit attributable to ordinary equity holders	(1,955.27)
Weighted average number of equity shares outstanding - Basic	150,100
Weighted average number of equity shares outstanding - Diluted	150,100
Earnings per share - Basic	(1,303.52)
Earnings per share - Diluted	(1,303.52)



### Fusion BPO Services Ltd, Canada Notes forming part of the financial statements for the year ended 31 March 2023 (All amount are in INR Lakhs, unless otherwise stated)

# 30 Related party disclosures

A	Details	of	related	parties:
A.	Details	UI	related	pai ties.

Description of relationship	Names of related parties	
Holding Company	Fusion CX Private Limited (Formerly Xplore-Tech Services	
Key Management Personnel (KMPs)	Mr. Pankaj Dhanuka (Director) Mr. Kishore Saraogi (Director)	
Fellow Subsidiaries	Fusion BPO Services Limited, Mexico Omind Technologies, Inc. US Fusion BPO Services Limited, Mexico Omind Technologies, Inc. US Fusion BPO Services Limited, Jamaica Fusion BPO Services Limited, Jamaica Fusion BPO Services Ltd, Canada Fusion BPO Services Philippines, Inc. Fusion BPO Services SA DE CV Fusion BPO Services SAS, Colombia O'Currance Inc Vital Recovery Services LLC Boomsourcing LLC Ameridial Inc. Phoneo SARL	
Entities over which KMPs/ directors and/ or their relatives are able to exercise significant influence	Rasish Consultants Private Limited Window Technologies Private Limited Global Seamless Tubes and Pipes Private Limited Omind Technologies Private Limited (Upto 31st December 2023) Omind Technologies Inc. (Upto 31st December 2023) 515 Oakland NC Ltd. SSR Services Inc. PKR Services Inc. PKS Business Private Limited GSTP (HFS) Private Limited, India	
Relative of KMPs	Mrs. Chandrakanta Dhanuka (Mother of Mr. Pankaj Dhanuka) Mrs. Rajani Saraogi (Wife of Mr.Kishore Saraogi)	

B. Details of related party transactions during the year:

For the year ended 31 March 2023
921.97
45.83
52.61
(15.88
2,490.81
5,108.92
408.14
8,342.39

C. Balances Outstanding as at the end of the year:

Particulars	As at 31 March 2023
Trade receivable	
Ameridial Inc	106.58
Boomsourcing LLC	147.40
Finacess BPO	76.30
FUSION BPO SERVICES LTD (VERSO)	1.40
Verso Group (UK) Ltd	2.70
Trade payables	
Ameridail Inc.	8.91
Fusion BPO Services Limited, Jamaica	1,758.97
Fusion Bpo Services Limited, Morocco	(79.39)
Fusion BPO Services Philippines, Inc.	2,965.81
Fusion BPO Services SA DE CV	595.44
Fusion BPO Services SH.P.K.(KOSOVA)	(224,41)
Fusion BPO Services SHPK Albania	(51.39)
Fusion BPO Services, Colombia	87.47
O'currance, Inc.	(0.40)
Fusion CX Private Limited (Formerly Xplore-Tech Services Private Limited)	(118.97)
Loan Payable	
Vital Recovery Services	(0.53)
Fusion BPO Investing Inc	726.71
O'Currance Inc.	3,725.64
Ameridial Inc	(18.50)



# Fusion BPO Services Ltd, Canada Notes to the special purpose financial statements

(All amount are in INR Lakhs, unless otherwise stated)

# 31 Revenue as per Ind AS 115

# **Contract balances**

a) The following table provides information about receivables, unbilled revenue and deferred revenue from contracts with customers:

Particulars	As at 31 March 2023
Trade Receivables	3,355.17
Contract liabilities	
Advances from customers	1.67

b) Significant changes in the contract balances during the year are as follows:

Particulars	Contract liabilities
	As at 31 March 2023
Opening balance	61.61
Revenue recognised during the year	(61.61)
Advances received	1.67
At the end of the reporting period	1.67

c) Reconciliation of revenue recognised vis-à-vis contracted price

Particulars	For the year ended 31 March 2023
Revenue as per contracted price	7,008.78
Adjustments made to contract price on account of :-	
Discount / Rebates	
Revenue from operations	7,008.78

d) Revenue based on timing of recognition

Particulars	For the year ended 31 March 2023
Revenue recognition at a point in time	
Revenue recognition over period of time	
Revenue from operations	



# Fusion BPO Services Ltd, Canada Notes to the special purpose financial statements (All amount are in INR Lakhs, unless otherwise stated)

### 26 Tax expense

(A) Income tax expense:

Particulars	For the year ended 31 March 2023
Current tax	
Tax related to earlier years	•
Deferred tax	
Income tax expense reported in the Statement of profit or loss	

(B) Income tax expense charged to Other Comprehensive income (OCI)

Particulars	For the year ended 31 March 2023
Items that will not be reclassified to profit or loss	
Remeasurement of net defined benefit liability	140 = 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Income tax charged to OCI	-1

(C) Reconciliation of tax charge

Particulars	For the year ended 31 March 2023	
Profit before tax	(1,955.27)	
Enacted income tax rate applicable to the Company	25.168%	
Current tax expenses/(Credit) on profit/(loss) before tax at the enacted income tax rate	(492.10)	
Tax related to earlier years	1	
Impact due to deductions claimed under Income-tax Act		
Tax impact of expenses not deductible		
Tax impact on remeasurement of net defined benefit liability		
Others	25	
Income tax expense	(492.10)	

On 20 September 2019, vide the Taxation Laws (Amendment) Ordinance 2019, the Government of India inserted Section 115BAA in the Income Tax Act, 1961 which provides domestic companies a non-reversible option to pay corporate tax at reduced rates effective 01 April 2019 subject to certain conditions. The Company has elected to exercise the option permitted under section 115BAA in the earlier years. Accordingly, the Company has recognised the provision for income tax basis the rate prescribed in said section. The major components of income tax expense and the reconciliation of expense is based on the domestic effective tax rate of 25.168%.



Fusion BPO Services Ltd, Canada
Special Purpose Statement of Changes in Equity for the year ended 31 March 2023
(All amount are in INR Lakhs, unless otherwise stated)

(A) Equity share capital (Refer note 14)

Particulars	No. of Shares	Amount 90.81	
Balance as at 1 April 2022 Issued during the year	-		
Balance as at 31 March 2023	-	90.81	

(B) Other equity (Refer note 15)

Particulars	Reserve and Surplus				
	Retained Earnings	Securities Premium	General Reserve	Foreign Currency Translation Reserve	Total
Balance as at 1 April 2022	2,342.09			3.63	2,345.73
Profit for the year	(1,955.27)				(1,955.27)
Other comprehensive income for the year		173		2.22	2.22
Total comprehensive income	(1,955.27)		-	2.22	(1,953.05)
Balance as at 31 March 2023	386.82			5.85	392.67

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The accompanying notes are an integral part of the standalone financial statements

As per our report of even date For Agarwal Lodha & Co Chartered Accountants Firm's Registration No: 330395E

Vikram Agarwal

Partner Membership No: 303354 UDIN:25303354BMLBTV6305

Place: Kolkata Date: 26/03/2025 For and on behalf of the Board of Directors of Fusion BPO Services Ltd, Canada

Pankaj Dhanuka Director Kishore Saraogi Director